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Getting started with the AIRY system

Micha - AIRY Customer Care - 2019-08-20 - in First Steps

Welcome to Airy World,

here we provide a short overview with the most important information about your new Airy System. Before you start, please get an overview of the following points in this document:

[General instructions for use](#)

[Planting the Airy System](#)

[The first 6 weeks with the Airy System](#)

[FAQ - Frequently asked questions at the beginning](#)

Here you can get further support

General instructions for use

Please always use a watering can that produces a thin jet of water and direct it directly at the plant trunk or perpendicular to the substrate or filling opening of the water tank.

If you want to move your Airy System, grab it under the floor and carefully lift it horizontally. So no water will accidentally overflow.

Ensure that all side air vents in the inner basket are always covered with substrate. Only in this way can the system achieve its full effect.

Planting the Airy System

Make sure that the inner basket with the air slots is firmly connected to the outer pot.

Fill the Airy system with $\frac{2}{3}$ of the mineral substrate and press it firmly.

Take the plants out of their previous pot. Remove the loose earth from the root system. If ring roots that have already grown in a circle have formed, cut them open and remove half of them.

Place the plants in the Airy and fill it with substrate. Make sure that they are held securely and that there are no air holes when the plants are planted.

Finally, carefully pour 250 ml of water directly along the plant over the substrate.

The first 6 weeks with the Airy System

During the first weeks please water the plants only directly over the substrate. The roots need time to grow and reach the water tank.

Water as vertically as possible and with a small jet of water directly on the stem of the plant. Water poured diagonally or directly at the edge can escape through the air slots.

If the substrate is sagging and the lateral air slits become visible, please fill the Airy with more substrate.

Get to know your plants in terms of location (light/heat) and maintenance requirements. In our knowledge database at <http://support.airy.de> we provide short plant profiles.

FAQ - Frequently asked questions at the beginning

It crumbles out of the Airy

During the first weeks, smaller substrate grains can be pressed out of the perforated inner

basket. This occurs again as soon as the substrate is compacted and the roots have spread completely.

Water escapes from the Airy

Possible causes and solutions:

1. water has escaped laterally through the perforated inner basket

If irrigation water hits the side of the inner basket faster than the substrate can absorb the moisture, it can penetrate the holes, run down and penetrate through the lamellas to the outside.

Use a watering can with a thin jet and always direct the water jet towards the plant.

2. the water tank has overflowed

A large amount of water was quickly poured over the substrate - however, the water level indicator can only indicate the correct amount of water when it has arrived in the water tank.

Rarely: The water level indicator is defective and shows no changes. Please test him in a bucket of water, if the ball and the blue stick move upwards.

3. the splash guard has come loose.

If the filling opening around the water level indicator has been used during pouring and the splash guard underneath is missing or has come loose, water can run along the inside of the outer casing.

The splash guard can be reattached after removing the inner basket.

The Airy's got a bump.

This can be remedied in a matter of seconds by pressing hard on the right spot. Under <http://support.airy.de> we provide a video under the search word "Beule".

Here you can get further support

We have already provided answers and instructions for a large number of questions and topics in our knowledge database.

If you have further questions or even a problem, please contact us immediately. But we also like to hear feedback on the product or your personal experiences with the Airy system. You can chat with us or open a ticket here in the portal.